## A demand responsive feeder bus system

#### An integrated flexible transit system

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# (Flexible) MANY TO FEW + (Flexible) FEW TO MANY

An almost "personalized" transportation system at the cost of a traditional fixed line system

 the system assures also a traditional transportation service to users who do not reserve for the service









The acceptation of requests induces detours in the vehicle basic itinerary



Multiple tours (or multiple vehicle in the same line)

#### An integrated system

Flexible lines feeding a bearing swift line



the flexible lines serve passengers of residential and suburban areas

#### An integrated system

A set of intersecting and coordinated flexible lines

![](_page_8_Figure_2.jpeg)

#### Main features of the integrated system

Vehicle synchronization (to guarantee the connections): static or dynamic (on a reservation base)

Multiple classes of users (with different needs and fares): express service, users with limited mobility, etc.

Additional flexibility (negotiation): fare discount if displacement in time or in space occurs

Request management: on line, off line

Integration with a Dial a Ride system

### Technological aspects

Vehicle monitoring system: it is sufficient to keep track of the last visited compulsory stop.

Telecommunication system with the vehicles (in case of dynamic synchronization and on line management to enforce detours and delays).

Telecommunication system with the users (to confirm the reservation and the itinerary).

#### Decision support aspects

Decisions

user itinerary: when and where to pick up a user

when and where to make transfers

vehicle itinerary: which vehicle to board in each portion of a user trip

Constraints

- time windows in compulsory stops
- time windows of the users (depending on the class)
- trip characteristics (depending on the class of the user)
- vehicle synchronization (in the dynamic case)

Objective

Maximize the profit (minimize the "refused" requests) Maximize the service level

#### Decision support aspects

Implicit constraints precedence between pick up and drop off fleet size synchronization (in the static case)

No capacity constraints (low demand, presence of "traditional users, medium sized busses)

Decomposition of the decision process The problem can be decomposed in one problem for each line and each vehicle.

Each subproblem can be decomposed in one problem for each pairs of consecutive compulsory stops

#### Decision support aspects

Mathematical models to optimize the service from the user and the management point of view (in particular for the off line case): vehicles itinerary, passengers itinerary

Efficient algorithms

Planning of the service: localization of compulsory stops, localization of optional stops (service area), definition of frequencies, definition of the time windows

### Conclusions

The proposed system provides a good flexibility maintaining the features of a traditional fixed line system: traditional users and users who ask explicitly for a ride may share the service.

Limited technological requirements.

Low costs

Efficient service if supported by suitable mathematical and algorithmic tools.

Additional information: http://www.elet.polimi.it/people/malucell